

Due to our continued expansion we are looking to appoint an experienced

Software Support / System Engineer

The person selected for this position should have 5+ years of experience in the financial software industry and possess a strongly service-oriented mindset. Going forwards, there is an opportunity to move into a technical consultancy capacity or a more senior support role, as the team and company are growing steadily.

Who we are looking for:

- 5+ years in the financial software industry
- Previous experience with technical support operations in a software-rich and fast-paced environment
- Graduate or equivalent level of education ideally in an engineering discipline
- Very good command of English, each additional language is an asset
- Deep understanding of financial and commercial issues
- Good interpersonal skills, including written communication, spoken communication and listening.

The Role:

Primary focus and responsibilities include:

- Providing software support to existing clients, primarily by telephone and e-mail, to forestall or fix all kinds of software-related issues
- Managing installation and integration projects on customer site
- Providing feedback into the product development teams regarding software faults and enhancements as encouraged by our clients
- Training customers and users on the software
- Ensuring satisfactory customer care, resulting in high levels of customer satisfaction.

Delta Hedge is a rapidly growing and privately-owned company delivering high-quality solutions to our clients in trading, risk management and financial engineering.

Should you be interested in becoming a member of our dynamic international team, please submit your application by e-mail to jobs@delta-hedge.com.

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